

Driving Test Pro Privacy Policy

Clause 1: Overview:

1.1: Our Privacy Policy outlines our procedures for collecting, using, and disclosing information, including personal data.

1.2: We are committed to securely storing and responsibly managing your information in compliance with relevant privacy laws and regulations, including the Privacy Act and the Australian Privacy Principles (APPs).

1.3: By using this website and purchasing our products, you acknowledge and agree to abide by our Privacy Policy and Terms and Conditions.

Clause 2: Contact Information:

2.1: You can reach out to us at any time for inquiries regarding this policy.

2.2: For questions related to your account, personal information, or cookies, please contact info@DrivingTestPro.com.au.

Clause 3: Information Collection:

3.1: We collect personal information from Learner Drivers, including:

Name

Date of Birth

Pickup address

Billing address (stored via Paypal)

Email address

Driving Licence Details

Details of purchased products

Additional information provided on our website

Customer number

Telephone number

3.2: This information may be shared with Driving Instructors for the purpose of providing driving lessons.

3.3: We also collect personal information from Driving Instructors, including:

Name

Date of Birth

Gender

Billing address (stored via Paypal)

Email address

Telephone number

Driver's Licence details

Driver Instructor's Licence details

WWCC numbers

Vehicle Registration Number

3.4: Details may be shared with Learner Drivers for scheduling driving lessons.

Clause 4: Data Collection Methods:

4.1: Information is collected through various channels, including account creation, online forms, order placement, customer service interactions, comments, and preferences.

4.2: Data may also be collected via cookies and from online/offline data providers.

Clause 5: Third-party Data:

5.1: Consent from third parties is required before providing their information.

5.2: Payment details are not collected or secured by us but processed by a third-party company, Paypal.

Clause 6: Purpose of Information Collection:

6.1: Personal information is used to facilitate product delivery, provide offers, improve services, and enhance marketing efforts.

6.2: Users have the right to access, correct, or delete their information by contacting us.

6.3: Browsing our website automatically generates IP address data, device IDs, and connection information to enhance user experience and provide location-specific content.

Clause 7: Information Usage:

7.1: Information may be utilized to respond to complaints, investigate breaches, or for email marketing with user consent.

7.2: Users can opt-out of marketing communications at any time.

7.3: Personal information is not shared, sold, rented, or disclosed except as described in this policy.

Clause 8: Information Disclosure:

8.1: Information may be disclosed for reasonable purposes or as permitted by law, including to improve services and provide access to products.

8.2: Disclosure may involve sharing data with third-party contractors or service providers, both within and outside Australia.

8.3: Feedback from users may be shared between Learner Drivers and Driving Instructors.

Clause 9: Data Storage:

9.1: User data is stored on our data storage and databases.

9.2: Payment-related information is stored by Paypal.

Clause 10: Payment Security:

10.1: Credit card data is encrypted and stored securely.

10.2: All payment gateways adhere to PCI-DSS standards.

Clause 11: Third-Party Services:

11.1: Third-party providers collect, use, and disclose information as necessary to provide services.

11.2: Users are encouraged to review third-party privacy policies.

Clause 12: Third-Party Websites:

12.1: We are not responsible for the privacy practices of third-party websites.

12.2: Users should review privacy statements and terms before finalizing transactions.

Clause 13: Security Measures:

13.1: Precautions are taken to protect personal information from loss, misuse, or unauthorized access.

13.2: SSL encryption and PCI-DSS compliance are employed for secure transactions.

13.3: While efforts are made to safeguard information, we cannot guarantee absolute security.

Clause 14: Cookie Usage:

14.1: Cookies are used to identify and track visitors for website optimization.

14.2: Cookies do not harm computers and are used for statistical analysis and service improvement.

14.3: Users can adjust browser settings to manage cookies but may affect website functionality.

Clause 15: Marketing Practices:

15.1: Various marketing tools are implemented, including remarketing and Google analytics.

15.2: Users may opt-out of Google analytics and customize display network ads.

15.3: Changes to Privacy Policy

Clause 16: Policy Amendments:

16.1: We reserve the right to modify the privacy policy, with changes taking effect immediately upon posting.

16.2: Material changes will be notified to users, outlining updated information collection and usage practices.

Clause 17: Acquisition or Merger:

17.1: In the event of a website acquisition or merger, user information may be transferred to new owners to continue product sales.

Clause 18: Contact Information:

18.1: For inquiries, access requests, or complaints regarding personal information, contact info@DrivingTestPro.com.au.

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